

# LISCA

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## FORM FOR EXERCISING THE CONSUMER'S RIGHT OF WITHDRAWAL

I hereby give notice of withdrawal from the contract of sale of the following goods:

ORDER NR.:	
ORDER DATE:	
INVOICE NUMBER:	
CUSTOMER NAME:	
CUSTOMER ADDRESS:	

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

The invoice for your order has been sent to the E-Mail Address you provided when placing the order. In case of a return, please also fill out the Return Form below.

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## RETURN FORM

Please place the completed Return form together with **a copy of the invoice** and the product(s) you wish to return in a suitable box, e.g the one you got from Lisca.

Name and surname: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

E-Mail: \_\_\_\_\_

	PRODUCT NR.	PRODUCT DESCRIPTION	COLOUR	SIZE	QUANTITY
1					
2					
3					
4					
5					
6					

If you would like to exchange a size or colour, please follow the return procedure and reorder the desired product. In order to process your return as fast as possible, we ask that you handle all products with care and not remove any tags or labels. The returned products should be undamaged and in their original packaging.

You shall send back the goods without undue delay and in any event not later than 15 days from the day on which you received your order. You will have to bear the direct cost of returning the goods.

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We will refund all payments received from you, including the costs of our standard delivery option, without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw. We will use the same means of payment that you used to pay for your order and this will not cause you any extra fees. We may withhold the refund until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_