

# LISCA

Prešernova 4 / 8290 Sevnica / Slovenija  
T: + 386 (0)7 81 64 100 / F: + 386 (0)7 81 64 200  
[www.lisca.com](http://www.lisca.com)

## GOODS COMPLAINT FORM

Please enclose the completed form together with a copy of the original invoice with your order. You can send the goods by post exclusively as a package (not as a letter) to Lisca d.o.o. Sevnica, Prešernova 4, 8290 Sevnica, Slovenia, marked "Online shop".

Goods ordered on: \_\_\_\_\_

Goods received on: \_\_\_\_\_

Name and surname: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_

E-mail: \_\_\_\_\_

Order number	Item number	Product name	Colour	Size

\* Please enter all the available information

Please state and describe precisely the reason(s) for the complaint for goods purchased from the Lisca.com online shop.

**Lisca d.o.o. may withhold refunds of payments received until receipt of the returned goods. We will send you a reply to your complaint as soon as possible or within eight days at the latest.** Lisca d.o.o. will comply with the General Terms and Conditions of Sale and the provisions of the Consumer Protection Act when dealing with your claim.

**Refund method (please indicate with a cross):**

to IBAN No.: \_\_\_\_\_ Bank: \_\_\_\_\_

PAYPAL

Signature: \_\_\_\_\_ Place and date: \_\_\_\_\_